

CRA Information for Empowerment through Information Committee

Healthcare

- Respondents appeared generally satisfied with their medical health care.
 - 76% agreed that their medical practitioner understood and respected their disability
 - 21% chose not sure
 - 3% disagreed
- Respondents had the following health insurance to help pay for health care costs:
 - 39% ALTCS
 - 27% AHCCCS
 - 22% Employer Sponsored
 - 5% Private/Individually purchased
 - 1.4% Uninsured

Oral Healthcare

- 1/3 of respondents were not satisfied with the condition of their teeth and mouth
- 37% of respondents had not had a dental exam in the past year.
 - Cost was the major factor for this, but some also stated they could not find a dentist who accepts patients with special needs.

Behavioral Health Services

- 39% reported not having experience with behavioral health services
- 30% were very or somewhat satisfied
- 24% were somewhat dissatisfied or very dissatisfied – for varying reasons

Transportation

- When asked to rate the adequacy of public transportation for getting where they need to be in the community:
 - 9% Always
 - 17% Often
 - 51% Sometimes
 - 23% Never

- When asked if finding transportation was difficult, what was the reason:
 - 34% said they do not have difficulty finding adequate transportation
 - 32% said it was inconvenient
 - 21% said it was not available where they live
 - 26% said it was too slow
 - 9% said it was not accessible
 - 4% said it was too expensive
 - Respondents were able to select multiple responses, so the total is over 100%. Written responses demonstrated frustration over inflexible scheduling, too few pickup times, lack of coverage, and bus stops too far from home.

Services and Supports

- Respondents identified the following as services and supports they currently use: (Multiple answers apply)
 - 52% Special Education
 - 46% Respite
 - 45% Speech Therapy
 - 44% Habilitation
 - 33% Occupational Therapy
 - 26% Behavioral Health
 - 14% for: Attendant Care, Dap Programs, Music Therapy
 - 10% for : Para-Transit, Employment Services, Housing
- The following were rated the highest as 'very important' by respondents for Services and Supports:
 - 77% Post-secondary options for young people with DD
 - 74% Advocacy Initiatives
 - 71% Special Education
 - 69% Training of Direct Service Providers
 - 68% for both Employment Related Initiatives and Health Services

Special Education

- When asked if they are satisfied with special education services:
 - 46% Reported some degree of Satisfaction
 - 33% Reported some degree of Dissatisfaction
 - 11% Were Neutral
 - 9% Reported having no experience with these services
- Respondents liked the following about special education services (multi answers apply):
 - 42% felt the services have helped them progress in life and meet goals and expectations
 - 42% felt the staff responds to my concerns and treats them with respect
 - 15% felt the services met their individual needs

- 24% had written comments- some positive, some critical
- When asked what they would change, there were 39 separate responses grouped in the following issues:
 - Transition to adulthood/post-secondary education
 - More training and support for teachers
 - Inclusion
 - Individualized Education Plans (IEP)

Seclusion and Restraint

- When asked if they or someone that they knew had been restrained or secluded while at school:
 - 42% said yes
 - 43% said no
 - 16% reported not knowing

Early Intervention/Early Childhood

- When asked about the satisfaction with early intervention services:
 - 24% had no experience with early intervention
 - 21% were very satisfied
 - 20% somewhat satisfied
 - 12% neutral
 - 13% somewhat dissatisfied
 - 8% very dissatisfied

Rehabilitative Services

- When asked about the satisfaction with rehabilitative services:
 - 52% had no experience with rehabilitative services
 - 16% were very satisfied
 - 17% somewhat satisfied
 - 3% neutral
 - 6% somewhat dissatisfied
 - 6% very dissatisfied

Transition to Adulthood

- When asked if high school transition planning is effective in preparing students with developmental disabilities for adult living including employment.
 - 35% strongly agreed
 - 20% agreed
 - 17% neither agreed nor disagreed
 - 17% disagreed
 - 10% strongly disagreed

Inclusion

- When asked to rate the importance, the following were rated the highest for Very Important:
 - 93% being treated with respect
 - 85% having a job, going to school, or engaging meaningful activities
 - 80% being part of a community
 - 79% being around other people
 - 75% making one's own choice
 - 72% not feeling lonely
 - 41% liking ones neighbor

Housing

- When asked where respondents where they currently live, the following were selected:
 - 63% with family
 - 18% own house or apartment
 - 8% group home or adult developmental home
 - 4% foster care or host home
 - 4% share a house or apartment
 - 3% others

Internet Access

- When asked if you access the internet on a regular basis:
 - 70% said yes
 - 30% said no

80 Consumer respondents participated in the Comprehensive Review and Analysis