

Date: June 10, 2019

For: Arizona Developmental Disabilities Planning Council

To: Marcella Crane, ADDPC Grant Manager (mcrane@azdes.gov)

Awardee: City of Tempe, Strategic Management and Diversity Office, C/O Rosa Inchausti, Director

Award: RFGA # ADDPC-FFY18-EMPWK-010 / \$124,731 / Tempe's BEST Program

Period: 1st year, Information for Renewal Application Process

1. Provide brief introduction of the project and overall goals to accomplish by end of year 1.

Tempe's BEST Program's goals are:

- **Building** to change Tempe's culture, linguistic competency, and hiring model.
- **Employment** to hire six qualified applicants with Developmental Disabilities.
- **Supports** to increase employment supports, accommodations, strategies for success.
- **Training** to provide employees, workgroups and BEST employees training for success.

2. Provide status of key tasks, what has been accomplished and what is remaining...

Building	Employment	Supports	Training
Friends of Tempe	You got the job	We Welcome You as you	We are so glad you're
Partnerships & Friends	Non-competitive	Are	here
	Opportunities	Cultural/Linguistic ==	BEST Orientation ==
Begin at the End	Discover	To Your Benefit	Getting to know all about
Evaluation, Metrics	Your Genius	Money & Benefit	you
& Reporting ==	Job Themes 😑	Counseling ==	1:1 Training
Tempe wants you	Show & Tell	What to do	Embrace the Dis'
Inviting Applicants	Informational	Policies, Practices &	Awareness
Selection/Referral ==	Interviews 💢	Procedures =	Training ==
Practice makes Perfect	Your way works	What you need	Tempe Culture
Refinements	Customized	Universal Design	Employee's
	Strategies	Accommodations ==	Cultural Training 🔚
Best & Final	Try, Try Again	Work longer	BEST Workgroup
Create the BEST	Trial Work	Non-competitive	Workgroup
Program Model ==	Opportunities	Promotions	Cultural Training 💥
Share the Wealth	Work Smarter	Getting There	Classy Tempe
Marketing the	Job Skill Training	Transportation	City Training classes
Model 💥	LIO &	Support =	for Emp.

Green – Complete



Yellow – In progress



Red – To be completed in 4th quarter or beyond

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Dashboard of Status Task Status

June 22 - ADA & Cultural Sensitivity Training



3. Provide a summary of the barriers to date.

Removed Not Started In Progress Completed

- 1. Started late because of approval delays Resolved: Task time in all quarters, shortened
- 2. Decentralized PT Hiring Resolved: Changed to dept. approach with Employee survey data
- 3. Using Other Departments' funds Resolved: Market positions that are already funded
- 4. Training Partner Change for legal reasons Resolved: New partner: UA/Sonoran UCEDD
- 5. Add Disability to Hiring Policy Resolved: Policy Change & Employment First Tempe
- **6. Short time to apply for openings** Resolved: Create a pool of applicants
- 7. Increase number of Interviews Resolved: Supervisors see qualified BEST applicant first
- 8. No Competing Resolved: Supervisors see qualified BEST applicant first
- 9. External Confidentiality Policies In Progress: VR/DDD collaboration meetings
- **10. Procurement/Job Coaching Contract** In Progress: Working with Procurement Office

4. Provide summary of how barriers will be addressed/overcome by end of the first year.

External Confidentiality Policies. Requesting BEST applicants' job goals, skills and accommodation information from state agencies (VR and DDD), has surfaced new barriers. Their view of confidentiality laws, such as HIPPA, stop them from sharing job related information. **In progress** – Tempe's BEST is collaborating with VR/DDD to determine solutions. If Tempe needs to become a vendor or work with a vendor, then we will follow that route.

Procurement/Job Coaching Contract. To facilitate timely (first day) on-boarding of applicants who may need job coaching accommodations, Tempe seeks to secure a job coaching services directly. VR/DDD supports may take time to set up. Success depends on immediate accommodations, upon hire, when possible. **In progress** – Tempe is working with our Procurement Office to determine options.