Emergency

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ARIZONA
DEVELOPMENTAL
DISABILITIES
PLANNING COUNCIL SM

Emergency Preparedness Manual

ARIZONA STATEWIDE INDEPENDENT LIVING COUNCIL

ACDL TM
ARIZONA CENTER for DISABILITY LAW

Dads 4 Special Kids

NATIVE AMERICAN
DISABILITY LAW CENTER

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INTRODUCTION

In 2005, after Hurricane Katrina, the Arizona Governor's Council on Developmental Disabilities (GCDD) sponsored the development of the *Emergency Planning Guide for Persons with Developmental Disabilities* to help individuals with disabilities, family members, caregivers and providers in the event of an emergency. The devastation and aftermath of Hurricanes Katrina and Sandy as well as local emergencies in Arizona like the wildfires in Wallow in 2011, Yarnell in 2013, and the Yuma blackout in the summer of 2012, reminds us no one is safe from serious events that can harm us and those we love.

Emergency planning begins with people taking responsibility for their own safety. Recent catastrophic events show that help may not arrive for 72 hours (3 days) or more and that being prepared in the home is the first line of defense in an emergency.

The Arizona Developmental Disabilities Planning Council (ADDPC) along with partners such as the Arizona Center for Disability Law (ACDL), Arizona Department of Health Services (ADHS) and the Statewide Independent Living Council (SILC) saw the need to update emergency planning activities and to focus on self-advocates, family members and caregivers taking personal responsibility for their own safety.

The manual is a step-by-step action guide in being self prepared for an emergency no matter how big or small. The manual will provide the details on how to prepare an appropriate evacuation plan, what items to include in a "Go Kit", and what to include in a 72-hour kit if you "shelter in place" i.e. in the home.

Special thanks goes to Ray Morris CEO and Founder of Dads4Special Kids whose guidebook *Emergency And Disaster Preparedness Guidebook: Individuals And Families with Special Needs* © 2013 serves as a basis for this manual. Thanks also goes to California's Department of Developmental Services for granting permission to use its *Feeling Safe, Being Safe* emergency materials in this manual and emergency planning trainings associated with this manual.

YOUR RIGHTS IN EMERGENCY PREPAREDNESS

Persons with Intellectual Disabilities have certain rights when it comes to emergency preparedness and planning. In 2004, President Bush signed Executive Order No. 13347: *Individuals with Disabilities in Emergency Preparedness*. The Executive Order calls for emergency mangers to "consider, in their emergency planning, the unique needs of agency employees with disabilities and individuals with disabilities whom the agency serves". The Executive Order directs the federal government to work together with state, local and tribal governments, as well as private organizations, to appropriately address the safety and security needs of people with disabilities. Exec. Order No. 13347: Section 1 (a), (2004).

The Americans with Disabilities Amendments Act of 2008 and Section 504 of the Rehabilitation Act of 1973 requires that state and local entities provide their services and programs in a non-discriminatory manner. Title III of the Americans with Disabilities Amendment Act of 2008 also requires that businesses must provide their goods and services in a non-discriminatory manner. Barriers to accessibility can be physical access, policies and procedures, and communication. For example, public and private entities must provide "effective communication" to persons with disabilities. This means that state and local entities must ensure that there are several methods to deliver emergency information using various "auxiliary aids and services". Equal access to emergency services requires advance planning by state and local emergency officials.

Your local emergency shelter must be accessible to persons with disabilities and must be equipped to provide basic shelter services to persons with developmental disabilities as provided to anyone else. **Your service animal must be allowed in a shelter**. **It's the law!**

Step 1: Understanding Your Risk in Arizona

Understanding your risk in a disaster is key to successful emergency planning. Arizona is a geographically diverse state and with it comes several potential natural hazards. According to the Arizona Multi-Hazard Mitigation Plan of 2010 developed by the Arizona Department of Emergency Management (ADEM), Arizona faces drought, extreme heat, flooding/flash flooding, severe wind, wildfires, and winter storms. These events can be caused by nature or by people. ADEM has a Natural Hazards Viewer on the internet identifying four common hazards in the State most likely to affect your neighborhood within a three mile radius of your home at http://data.azgs.az.gov/hazard-viewer

Natural disasters are just a part of emergency planning. You can get sick, and you can make other people sick. Sometimes a lot of people can get sick at once. For more information on what to do in case there are a lot of people becoming sick go to www.azdhs.gov

Emergency planning also includes emergencies that happen at your home. Fire, smoke, and flooding can occur at any time. Preparing your evacuation plan included in this manual and calling 911 is the best choice in these circumstances.

Understanding your risks also helps you to decide whether to stay at home, go to a shelter or to a family or friend's house. If officials issue a mandatory evacuation order you must leave. Shelters may be a good choice in these situations, since all emergency shelters in Arizona must be accessible to persons with disabilities under the Americans with Disabilities Amendments Act of 2008 and the Arizonans with Disabilities Act.

Sheltering at another location can cause additional stress for a person with intellectual disabilities. There are several sheltering tips that persons with intellectual disabilities should keep in mind when at a community shelter.

1. Contact the shelter medical doctor or nurse if you think your medication or lack of medication is creating problems for you.
2. If you have a hearing impairment, work hard to understand the environment. Watch body language so you will know when it's a good time to ask a question of a shelter staff member.
3. Think carefully before you speak. People under the stress of shelter life may not understand your condition.

Arizona also has Reception and Care Centers (RCC) which are opened when an major emergency event occurs. RCC's are an interagency coordinated effort for the Division of Economic Security (DES) to maintain its business functions. RCC's allow for an immediate response to the needs of persons with developmental disabilities and their families/caregivers. RCC's track as many consumers that are served by DES that come through the door. RCC's help to ensure the safety and security of persons served by the DES. RCC's help to reunite families and find alternative services during a major emergency event. Contact your DD Care Coordinator for more information.

Step 2: Building a Support Network

Having a support network is one of the best ways a person with a developmental disability can secure his or her safety. Anyone can be in your support network but it should be someone you trust. Your support network can be a family member, a friend, a roommate, co-workers, personal attendants, neighbors and other individuals. Your support network can help you in times of emergency crisis, and you should include them in your planning. You should discuss with them why you need their help. For example, you may need someone's help to drive you to a shelter or to another location. You may need help in speaking to a police officer or firefighter or other first responders.

Some individuals have personal attendants who help them daily. During an emergency, a personal attendant may not be available. You should always have several people in your support network including one telephone contact from out of state if available. These people may be very helpful in assisting you especially if you lose regular supports, such as a personal care attendant. Finally, you should always go over your emergency plan often and reexamine it at least once a year with your support network so that they know what to do as well.

Step 3: Making an Evacuation Plan for Your Home

You should make an evacuation plan and try to keep it as simple as possible. Practice it as many times as you need to feel comfortable.

Home Layout

Create a layout drawing on page 6 of your home and identify exits, meeting places and shelter-in-place locations.

Shelter-in-place plan:

- Gather your family members, support network that are with you and your pets or service animals etc., into locations in the home that are the safest and most useable.
- Within your home select the room that is in the center and has the fewest windows.
- Lock all doors and windows.
- Place your emergency supply kit in the shelter-in-place room (covered later in the manual).
- Use plastic and tape to seal your safe shelter from the inside.
- Have supply kits ready(Go Kit, 72 Hour Kit, Functional Needs Kit, Service Animal Kit).
- Care for each individual family members according to their specific needs.

Check for news updates using your portable radio, TV, Internet or cell phone and follow those instructions.
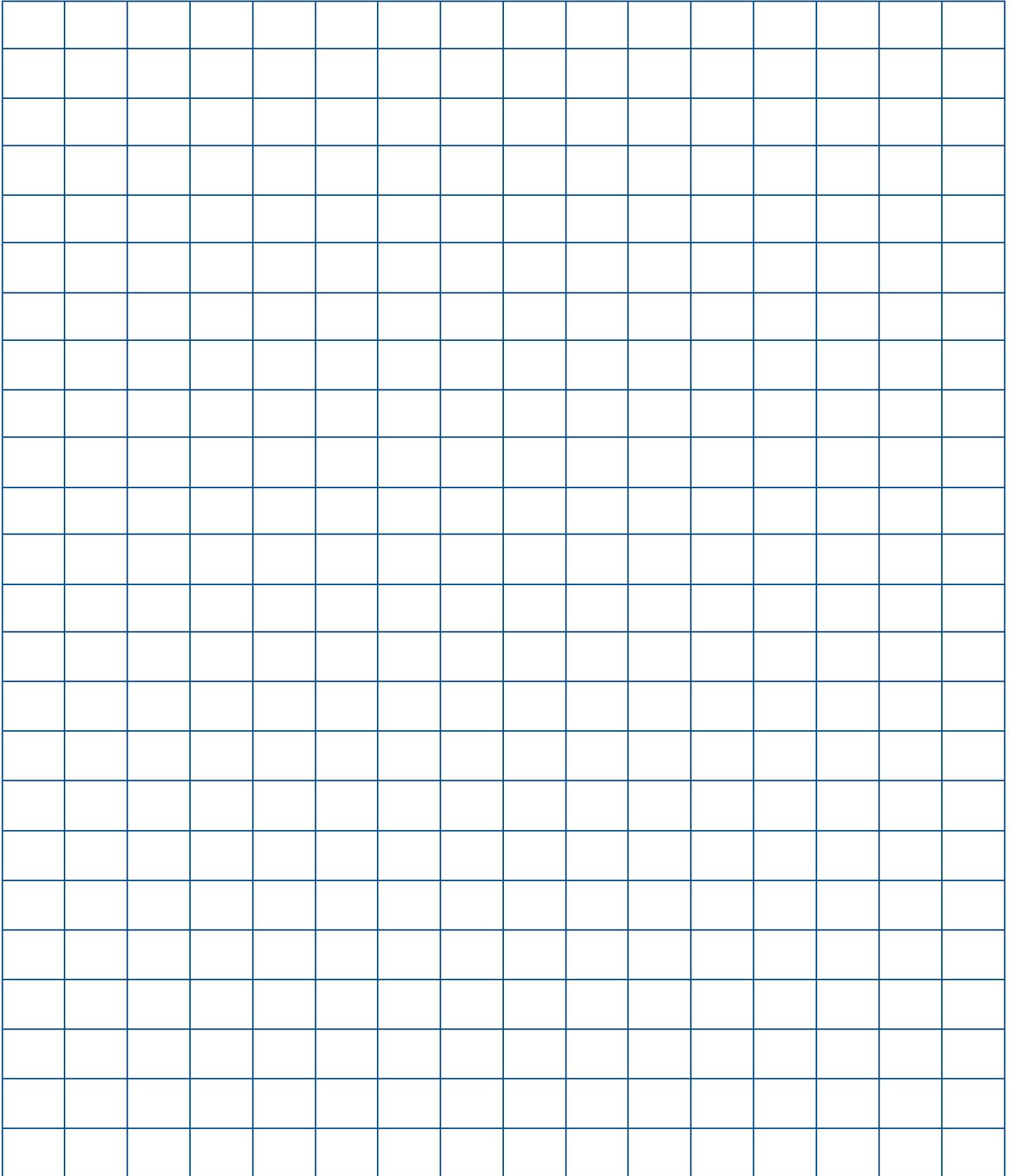
Exits

List two primary ways out of your home, going from the two primary areas where you spend most of your time at home. (this list may be used in place of layout above)

Exit 1	
Exit 2	

Shelter-in Place

Identify two shelter-in-place locations inside your household and what you can do to secure them such as closing/locking windows & doors. (this list may be used in place of layout above)

Location 1	
Location 2	

Evacuation

Do you know the location of the shelter or place you can go to that will meet your needs if you have to evacuate your home?

☐ Yes   ☐ No

Name	Location

To locate your nearest shelter, contact your local Department of Emergency Management.

Do you have or need assistance with evacuation and/or getting to the shelter/place?

☐ Yes   ☐ No

Who will provide that assistance, and how will you make contact with them?

Name	Contact Number

What are two safest evacuation routes out of your neighborhood/town?

One Route	Second Route

Meeting Places

Choose three places to meet: 1) just outside your home, 2) just outside your neighborhood and 3) outside of town (relative/friends home)

Meeting Place - Outside Home	
Meeting Place - Outside Neighborhood	
Meeting Place - Out of Town	

Picking up family members

What are the arrangements for picking up individuals that may be at school/day/work/other locations?

Who Needs to Be	Who'll Pick Them Up	Pick Up Location	Special Instruction

Step 4: Identifying Your Social/Support Network

Household Family Members

Identify individuals and service animals/pets living in your home. Include names, relationship, age, contact information (how to contact them) and anything else that's important.

Name & Age	Contact Info	Special Consideration

Social/Support Network Contact Information & Their Plan

It is important to identify the need for additional assistance early in the event of an emergency/disaster. You and/or your family members may be able to function independently inside the home, but it's helpful to think about who may be able to help you if you need support right away. These individuals/service providers that you identify will become your social support network.

Meet with these individuals/service providers and prepare and review your emergency preparedness plan so that everyone knows their responsibilities and roles.

Name/Relationship	2 Contact Numbers	Role/Duty During Event

Be specific on roles/duties; include things like:

- Who will take care of you if someone is away/at work
- Who is able to provide transportation
- Who will check on you during the event
- Who and where will you shelter during an evacuation (think about friends, day programs, …)

Out-of-State Social Network

Ask a friend or relative who does not live in the area/state to be your "out-of-area" contact. Many times during disasters in-state telephone lines and cellular networks are down. There is a better chance of making contact if you identify a long distance number or send a text message long distance.

Family members should carry an emergency contact card and/or put it in their cell phones. These numbers will be called if you're not able to make contact with their local support system, and you've become distressed. Your "out-of-area" contact can coordinate a reconnecting location and time for your support network.

Name/Relationship	Phone Number

Step 5: Making a "Go Kit" and a "72-Hour Kit"

"Go Kits" and "72-Hour Kits" are necessary for your emergency preparedness and each "Kit" has a different function. A "Go Kit" is a backpack or simple bag that will hold your most basic necessary items that you will need if you need to leave your home. A "72-Hour Kit" also known as a "Disaster Kit" is for when you are staying in your home during an emergency where help may not arrive for three (3) days or longer. This is a much bigger bag or box that will help see you through a longer emergency until help arrives. Many emergency planners recommend making larger kits that you can use for up to a week. Discuss with your support network which size "Kit" will work best for you.

<u>Go-Kit</u>

This should be a portable disaster kit that is easy to grab if you have to evacuate your home immediately. Remember to adjust the items to the specific needs of each family member.

- Copy of this plan (names/picture of family & pets)
- Identification card with picture
- Important documents (stored in a water tight portable container i.e. Ziploc baggie)
  o Wills, Medical Power of Attorney, Medical Directives, Medical Records (highlight/overview)
  o Insurance Policies
  o Contracts/agreements
  o Deeds
  o Birth Certificates
  o Utility Bills (proves residency)
  o Passports, Social Security Cards
  o Inventory or Digital record of your property/valuables
- Cash/Credit Card (ATM's may not be working)
- List of Daily/Maintenance medications (min. 3-day supply)
- Change of clothing for each person
- Snacks
- Bottled water for each member (include pets)
- Essential/easily transportable medical equipment/supplies
  o See specialized list below for possible functional needs supplies/equipment you may need to include
  o If you enter a "General Population" shelter, notify the shelter manager of your need for medical equipment

<u>72-Hour Kit or Disaster Kit:</u>

This kit is larger and should be stored in your home. Your "Go Kit" can be kept close by to compliment this kit. Remember to rotate perishable items every six months or so. A good reminder is when you check your smoke detectors (put a reminder in your calendar). Remember to adjust the items to the specific needs of each family member. At a minimum, a 72-hour kit should contain the following:

- Water
  o Canned vegetables, fruit, juices, and meats may also supply a source of water as well as nourishment.
- Purifying agent: household bleach

- Food: non-perishable, compact, ready-to-eat
- Stress foods: sugar cookies, hard candy
- Smoked or dried meats: beef jerky
- High energy foods: peanut butter, trail mix, nuts
- Medications: prescriptions (at least one-week supply)
- Over-the-counter medications
  - Tylenol/Ibuprofen
  - Antacid, Laxative, anti-diarrheal
  - Antihistamine/Allergy Medications: Benadryl
  - Hydrogen Peroxide & Antibacterial Ointments
- Basic first aid kit
- Tools & supplies: basic repairs and rebuilds for your specific needs
- Eating & drinking utensils/plates
  - Special utensils
- Battery and/or hand-crank radio
  - Extra batteries
- Baggies/aluminum foil
- Manual can opener
- Flashlight and extra batteries
  - Emergency candles/matches
- Whistle
- Utility knife
- Paper/pencil
- Toilet paper
  - Trash bags to collect & dispose of human waste
- Soap/personal hygiene/hand sanitizer
- Feminine products
- Blankets - pillow
- Entertainment
  - Games
  - Toys: non-electronic
  - Crossword puzzle

Specialized Kit Items for Those with Functional Needs

Persons who have functional limitations and needs will require a specialized kit in addition to the kits mentioned above, so each kit will be specialized. Below are some possible suggestions.

- Emergency card: pertinent information about the individual
  - Primary medical diagnosis
  - Communication barrier
  - Dependent medical/adaptive devices
  - Allergies/medication/dietary list
  - Contact information for a responsible party
- Glasses, hearing aids with batteries
- Back-up adaptive devices
- Incontinence supplies
- Items/things that assist with the individual adjusting to change

Service Animal Kit

Many persons with functional needs and limitations also have services animals. Service animals should never leave your side in a time of an emergency, and the law protects your right to have a service animal with you in a shelter. So it's important to prepare an emergency kit for your service animal and practice your emergency evacuation with your service animal.

- Collar, leash, harness
- Picture, ID tags of your service animal, and microchip your service animal in case you get separated
- Portable bowls
- Emergency water – 1 gallon
- Food – treats
- Crate – blanket
- Favorite toy
- Newspaper for lining
- Paper and plastic bags for cleanup
- Medications
- Medical and immunization records

WHAT CAN YOU DO IN YOUR COMMUNITY?

One way to address accessibility issues before an emergency is to participate in your community's or workplace emergency preparedness plan. Planning ahead with your community will help prevent problems and help you survive in a disaster. What sort of issues as a self-advocate can you raise with emergency planners? The U.S. Department of Justice suggests some of the following:

1. Ask emergency planners to modify "no pet" policies so that persons with disabilities can bring their service animals to a shelter.
2. Ask emergency planners to modify kitchen access policies for people with medical conditions that may require access to food.
3. Ask emergency planners to modify sleeping arrangements to meet disability-related needs.
4. Ask your local emergency planners or the Red Cross where emergency shelters are located and do an ADA survey for physical accessibility.

Other suggestions relating to accessibility for evacuation and shelters can be found at the U.S. Department of Justice's website at http://www.ada.gov/emerprepguideprt.pdf; http://www.ada.gov/pcatoolkit/chap7shelterchk.pdf; and http://www.ada.gov/pcatoolkit/chap7shelterprog.htm (October 8, 2013).

COUNTY CONTACT LIST

County	Phone Number	Address	Website
APACHE	928-337-7630	P.O. Box 518 St. John's, AZ 85936	www.co.apache.az.us/Departments/EmergencyRisk/Emergency.htm
	928-333-5569 ext. 7829 (PHEP)	323 S. Mountain Rd. Ste 105 Springerville, AZ 85938	www.co.apache.az.us/Departments/HealthDepartment/ HealthPreparedness/Preparedness.htm
COCHISE	520-432-9220	1415 Melody Lane Bldg. G Bisbee, AZ 85603	www.cochise.az.gov/cochise_emergency_services.aspx?id=244
	800-423-7271 (PHEP)	1415 Melody Lane Bldg. A Bisbee, AZ 85603	www.cochise.az.gov/Cochise_health.aspx?id=526&ekmensel=c580fa7b_170_398_525_1#
COCONINO	928-679-8310	5600 E. Commerce Flagstaff, AZ 86004	www.coconino.az.gov/index.aspx?NID=207
	928-679-7272 (PHEP) **Toll Free:** 877-679-7272	2625 N. King St. Flagstaff, AZ 86004	www.coconino.az.gov/index.aspx?NID=225
GILA	**Office:** 928-402-8767 **Hotline:** 800-304-4452 ext. 8888 & 928-402-8888	5515 S. Apache Ave. Suite 400 Globe, AZ 85501	www.gilacountyaz.gov/government/health_and_emergency_services/emergency_management/index.php
	928-402-8805 (PHEP Coordinator)	5515 S. Apache Ave. Suite 400 Globe, AZ 85501	www.gilacountyaz.gov/government/health_and_emergency_services/emergency_management/public_health_emergency_preparedeness.php
GRAHAM	928-428-0110 **After Hours/weekends**: 928-428-0808	826 W. Main St. Safford, AZ 85546	http://www.graham.az.gov/health-department/emergency-preparedness/
	928-428-0110 (PHEP) **After Hours/weekends**: 928-428-0808	826 W. Main St. Safford, AZ 85546	http://www.graham.az.gov/health-department/public-health/nursing-services/
GREENLEE	928-865-5385	253 Fifth St. Clifton, AZ 85533	www.co.greenlee.az.us/emergency/
	928-865-2601 (PHEP)	253 Fifth St. Clifton, AZ 85533	www.co.greenlee.az.us/health/
LA PAZ	928-667-4310	1108 Joshua Ave. Parker, AZ 85344	www.co.la-paz.az.us/Emergency_Services.html

County	Phone Number	Address	Website
	928-669-9364 (PHEP)	1320 Joshua Ave. Suite A Parker, AZ 85344	www.lpchd.com/emergency-preparedness.html
MARICOPA	602-273-1411 **TDD/TTY:** 602-244-1409	5630 E. McDowell Rd. Phoenix, AZ 85008	www.maricopa.gov/emerg_mgt/
	602-372-2651 (PHEP)	4041 N. Central Ave. Phoenix, AZ 85012	www.maricopa.gov/publichealth/Programs/OPR/default.aspx
MOHAVE	928-757-0930	3250 E. Kino Ave. Kingman, AZ 86409	www.mohavecounty.us/ContentPage.aspx?id=124&cid=407
	928-753-0774 (PHEP)	700 W. Beale St. Kingman AZ 86401	www.mohavecounty.us/ContentPage.aspx?id=127&cid=465
NAVAJO	928-524-4200	P.O. Box 668 100 E. Code Talkers Dr. Holbrook, AZ 86025	www.navajocountyaz.gov/emergencymanagement/
	928-524-4750 (PHEP)	117 E. Buffalo Holbrook, AZ 86025	www.navajocountyaz.gov/pubhealth/
PIMA	520-351-3200	3434 E. 22nd St. Tucson, AZ 85713	www.pima.gov/OEMHS/index.shtml
	520-243-7909 (PHEP)	3950 S. Country Club Rd. Suite 100 Tucson, AZ 85714	www.pimahealth.org/bioterr/
	Tucson Tragedy Support Line: 520-284-3517 or 800-796-6762 **Community-Wide Crisis Line:** 520-622-6000 or 800-796-6762	Crisis Response Center 2802 E. District St. Tucson, AZ 5714	www.cpsaarizona.org/AboutUs/Pages/Information-about-Trauma-and-Grief.aspx
PINAL	520-509-3555 **Toll Free:** 888-431-1311	31 N. Pinal St. Florence, AZ 85232	www.pinalcountyaz.gov/Departments/PublicWorks/EmergencyManagement/Pages/Home.aspx
	Office: 520-866-7301 (PHEP) **Emergency Report Hotline:** 520-866-7331 or 520-866-6239 (after hours) **Hazards Info Hotline:** 866-279-7148	P.O. Box 2945 971 N. Jason Lopez Circle Bldg. D Florence, AZ 85132	www.pinalcountyaz.gov/Departments/PublicHealth/EmergencyPreparednessResponse

County	Phone Number	Address	Website
SANTA CRUZ	520-375-8000 **TDD/TTY:** 520-761-7816	2150 N. Congress Dr. Suite 110 Nogales, AZ 85621	www.co.santa-cruz.az.us/es/oem/
	520-375-7621 (PHEP)	2150 N. Congress Dr. Suite 110 Nogales, AZ 85621	www.co.santa-cruz.az.us/es/ophp
YAVAPAI	928-771-3321	1100 Commerce Dr. Prescott, AZ 86305	www.yavapai.us/publicworks/emergency-management/ & www.regionalinfo-alert.org
	928-713-9424 (PHEP)	1090 Commerce Dr. Prescott, AZ 86305	www.yavapaihealth.com
YUMA	928-373-1093	198 S. Main St. Yuma, AZ 85364	www.co.yuma.az.us/index.aspx?page=266
	928-317-4624 (PHEP)	2200 W. 28th St. Yuma, AZ 85364	www.yumacountyaz.gov/index.aspx?page=532

STATEWIDE CONTACT LIST

Organization	Phone Number	Address	Website
AHCCCS	602-417-4614		www.azahcccs.gov
	602-417-4066		
	602-417-4711		
AZ COUNTER TERRORISM INFORMATION CENTER (ACTIC)	**Office:** 602-644-5805		
	Report Hotline: 877-2-SAVEAZ (877-272-8239)		www.azactic.gov
AZ DEPT OF EMERGENCY & MILITARY AFFAIRS (DEMA)	602-267-2700	5636 E. McDowell Rd. Phoenix, AZ 85008	www.azdema.gov
AZ DEPT OF HEALTH SERVICES	602-542-1025	150 N. 18th Ave Phoenix, AZ 85007	www.azdhs.gov/phs/emergency-preparedness
AZ DEPT OF HOMELAND SECURITY (AZDOHS)	602-542-7013	1700 W. Washington St. Phoenix, AZ 85007	www.azdohs.gov
AZ DEPT OF PUBLIC SAFETY	**Info:** 602-223-2000	2012 W. Encanto Blvd. Phoenix, AZ 85009	www.azdps.gov
	Hwy Patrol: 602-223-2651		
AZ DIVISION OF EMERGENCY MANAGEMENT (ADEM)	602-244-0504 800-411-ADEM (800-411-2336)	5636 E. McDowell Rd. Phoenix, AZ 85008	www.dem.azdema.gov
	Access and Functional Needs, National Shelter System: 602-464-6444		
AZ EMERGENCY INFORMATION NETWORK	602-689-6512	5636 East McDowell Rd. Phoenix, AZ 85008	www.azein.gov

Organization	Phone Number	Address	Website
AZ NATIONAL SAFETY COUNCIL	602-264-2394	1606 W. Indian School Rd. Phoenix, AZ 85015	www.acnsc.org
AZ PUBLIC HEALTH PREPAREDNESS	602-364-3571	150 N. 18th Ave. Suite 520 Phoenix, AZ 85007	www.azdhs.gov/phs/preparedness/
AZ STATE EMERGENCY RESPONSE COMMISSION (AZSERC)	602-464-6346	5636 E. McDowell Rd. Phoenix, AZ 85008	www.azserc.org
CITIZEN CORPS PROGRAM	602-542-7077	1700 W. Washington St. Suite 210 Phoenix, AZ 85007	www.azdohs.gov/ASCCC
JUST IN CASE ARIZONA			www.justincasearizona.com
READY.GOV			www.ready.gov/arizona
RED CROSS	**Grand Canyon Chapter (Phoenix Region):** 602-336-6660 *Emergency Contact:* 800-842-7349 (en) 800-257-7575 (es)	6135 N. Black Canyon Highway Phoenix, AZ 85015	www.redcross.org/az/phoenix
	Southern Arizona Chapter (Tucson Region): 520-318-6740	2916 E. Broadway Blvd. Tucson, AZ 85716	www.redcross.org/az/tucson

FEDERAL CONTACT LIST

Organization	Phone Number	Address	Website
AMERICAN RED CROSS	**National:** 800-RED-CROSS (800-733-2767)		www.redcross.org
CENTER FOR DISEASE CONTROL AND PREVENTION (CDC)	800-CDC-INFO (800-232-4636) **TTY:** 888-232-6348		www.cdc.gov
CITIZEN CORPS PROGRAM			www.citizencorps.gov
COMMUNITY EMERGENCY RESPONSE TEAMS (CERT)			www.fema.gov/community-emergency-response-teams
FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)	800-621-FEMA (800-621-3362) **TTY:** 800-462-7585		www.fema.gov
FEDERAL COMMUNICATIONS COMMISSION (FCC) – PUBLIC SAFETY AND HOMELAND SECURITY BUREAU (PSHSB)	**24/7 Operations Center:** 202-418-1122		transition.fcc.gov/pshs/
	Public Safety Answering Point*		transition.fcc.gov/pshs/services/911-services/enhanced911/psapregistry.html
HEALTH ALERT NETWORK			emergency.cdc.gov/han/
US DEPT OF HOMELAND SECURITY	202-282-8000		www.dhs.gov

DISABILITY SPECIFIC RESOURCES LIST

Organization	Phone Number	Address	Website
JUNE ISAACSON KAILES		Disability Policy Consultant	www.jik.com
AZ BRIDGE TO INDEPENDENT LIVING	602-256-2245		www.abil.org/emergency
COMMUNITY EMERGENCY PREPAREDNESS INFORMATION NETWORK (CEPIN) – *INFO FOR HARD OF HEARING*			www.cepintdi.org/
RED CROSS			www.redcross.org/prepare/locat ion/home-family/disabilities
NATIONAL ORGANIZATION ON DISABILITY			www.nod.org/research_publicat ions/emergency_preparedness_ materials/for_people_with_disa bilities/
NATIONAL ASSOCIATION OF STATES UNITED FOR AGING AND DISABILITIES (NASUAD)			www.nasuad.org/I_R/disaster_pr eparedness_guide/anticipating. html#disabilities
FCC-PSHSB – RESOURCES FOR PERSONS WITH DISABILITIES			transition.fcc.gov/pshs/clearingh ouse/persons-with-disabilities.html
FEMA OFFICE OF DISABILITY INTEGRATION AND COORDINATION			www.fema.gov/about/odic/
DISABILITY.GOV			www.disability.gov/emergency_ preparedness

Organization	Phone Number	Address	Website
READY.GOV			www.ready.gov/individuals-access-functional-needs*
			http://www.ready.gov/sites/default/files/FEMA_Disabilities_R-6_web_june2012.pdf*
INTERAGENCY COORDINATING COUNCIL ON EMERGENCY PREPAREDNESS AND INDIVIDUALS WITH DISABILITIES	**Phone:** 202-401-1474 **Toll Free:** 866-644-8360 **TTY:** 202-401-0470 / **Toll Free:** 866-644-8361	**Email:** Disability.preparedness@dhs.gov	www.dhs.gov/interagency-coordinating-council-emergency-preparedness-and-individuals-disabilities

ADDITIONAL RESOURCES CONTACT INFORMATION

Organization	Phone Number	Address	Website
911 FOR EMERGENCIES ONLY			
AZ COMMUNITY INFORMATION AND REFERRAL SERVICES. (2-1-1)			www.cir.org/211arizona
AZ RELAY SERVICE (7-1-1)			www.azrelay.org
AZ TRAFFIC INFORMATION AND ALERT SYSTEM (5-1-1)			www.az511.com
GOOGLE CRISIS RESPONSE			www.google.org/crisisresponse
JUST IN CASE ARIZONA			www.justincasearizona.com
MARICOPA 911			www.maricoparegion911.org
NATIONAL WEATHER SERVICE			http://nws.noaa.gov/nwr/special_need.htm

INDIAN COMMUNITIES/TRIBAL NATIONS CONTACT LIST

Tribal Nation	Phone Number	Address	Website
AK-CHIN INDIAN COMMUNITY	**PHEP Coordinator :** 520-568-1300	42507 W Peters & Nall Rd. Maricopa, AZ 85138	www.ak-chin.nsn.us
COCOPAH TRIBE	**PHEP Coordinator :** 928-627-2025 ext. 12	14515 S. Veterans Dr. Somerton, AZ 85250	www.cocopah.com
COLORADO RIVER INDIAN TRIBES	**PHEP Coordinator :** 928-669-8187	26600 Mohave Rd. Parker, AZ 95344	www.crit-nsn.gov
FT. MCDOWELL/ YAVAPAI NATION	**Police Department:** 480-789-7521	10755 N. Fort McDowell Rd. Suite 3 Fountain Hills, AZ 85264	www.ftmcdowell.org
FORT MOJAVE INDIAN TRIBE	**Office of Emergency Resource:** 760-326-9650	800 W. Broadway St. Needles, CA 92363	www.mojaveindiantribe.com
GILA RIVER COMMUNITY	**PHEP Coordinator :** 520-562-5100	PO Box 7 Sacaton, AZ 85247	www.gilariver.org
HAVASUPAI TRIBE	928-448-2070 (Maintenance Dept.)	PO Box 10 Supai, AZ 86435	www.havasupai-nsn.gov
HOPI TRIBE	**PHEP Coordinator :** 928-734-3408	PO Box 123 Kykotsmovi, AZ 86039	http://www.hopi-nsn.gov/tribal-services/
HUALAPAI TRIBE	**PHEP Coordinator :** 928-769-2207	PO Box 397 Peach Springs, AZ 86434	www.hualapai-nsn.gov
KAIBAB-PAIUTE TRIBE	**PHEP Coordinator :** 928-643-8314	HC Box 2 Fredonia, AZ 86022	http://www.kaibabpaiute-nsn.gov/

NAVAJO NATION	**PHEP Coordinator :** 928-871-7954	Division of Health PO Box 620 St. Michaels, AZ 86511	www.navajo-nsn.gov
PASCUA YAQUI TRIBE	**Tribal Health Services Division:** 520-879-6124	7474 S. Camino De Oeste Tucson, AZ 85746	www.pascuayaqui-nsn.gov
PUEBLO OF ZUNI TRIBE	**Emergency Management Services:** 505-782-4200 /4832/4833	P.O. Box 339 1203B State HWY, 53 Zuni, NM 87327	http://www.ashiwi.org/
QUECHAN TRIBE	**PHEP Coordinator :** 760-572-0213 ext. 213	PO Box 1899 Yuma, AZ 85366-1899	www.quechantribe.com
SALT RIVER PIMA-MARICOPA INDIAN COMMUNITY	**Health Services:** 480-850-8421	10005 E. Osborn Rd. Scottsdale, AZ 85256	www.srpmic-nsn.gov
SAN CARLOS APACHE TRIBE	**PHEP Coordinator :** 928-475-2361	#15 San Carlos Ave. San Carlos, AZ 85550	www.sancarlosapache.com
TOHONO O'ODHAM NATION	**PHEP Coordinator :** 520-383-6807	PO Box 810 Sells, AZ 85634	www.tonation-nsn.gov
WHITE MOUNTAIN APACHE TRIBE	**PHEP Coordinator :** 928-338-4995	PO Box 1210 Whiteriver, AZ 85941	www.wmat.nsn.us
YAVAPAI APACHE NATION	**PHEP Coordinator :** 928-649-7151	2372 Kinsey Ave. Camp Verde, AZ 86322	www.yavapai-apache.org
YAVAPAI PRESCOTT INDIAN TRIBE	928-777-9423	530 E. Merritt Prescott, AZ 86301	www.ypit.com